

CASE STUDY

Managed Vulnerabilities
and Patching

INDUSTRY

Electronic Component Manufacturer

CLIENT BACKGROUND

A leading global supplier of electronic components offering a wide portfolio of products ready to ship, and world-class technical support.

10+

Global
Locations

10+

Commercial
Websites

1500+

Servers

100+

Network
Devices

BUSINESS CHALLENGES

- Lack of operationalization on vulnerability management process.
- Because of the unavailability of the skilled resources most of the time audit, scanning & reactive patching action were getting delay.
- Unavailability of proactive monitoring of complete Infrastructure for vulnerabilities.
- Increase of compliance issues because of the unpatched systems.
- Lack of timely patching of internal and critical external applications which may develop breach in the security posture.
- Lack of automation and process driven approach to carry out vulnerability & patching as part of IT operations.

OUR SOLUTIONS

Considering all the ongoing challenge at the customer premises Satrix had suggested below solution to overcome the issues and made the organisation's IT security posture stronger.

- Ongoing quarterly Vulnerability Assessment and Penetration Testing (VAPT) activity.
- Deployment of dedicated team for the patching activity for the identified issues as a result of VAPT activity.
- SLA driven patching activity rolled out and operationalized.
- Tagging and identification of the vulnerability based on the severity to plan & patch the systems.
- Standards based process driven changes and upgrades are planned.
- Management & Operational reports to understand the overall status of the patching of IT infrastructure .

TOOLS/TECHNOLOGY

- Rapid7
- ITSM tool
- SCCM
- Access Management tool

BENEFITS

- Reduced overall vulnerabilities score by 65%
- Reduced critical vulnerabilities by 38%
- Enhanced customer experience and end user satisfaction
- Improving the security posture of organization by reducing the risk
- Change management & approval driven approach helping in overall audit and compliance
- Decreased vulnerability exposure time by 80% for critical system

ABOUT Satrix

With global presence in cybersecurity, managed and professional services, Satrix is the pioneer in digital innovation. They are always ready to give tailor-made solutions to clients' in the expanding world of cloud and digitization. Building on its strong legacy and transcendental industry oriented expertise, Satrix empowers establishments through set of services from strategy to working operations.

✉ info@satrix.com

🌐 www.satrix.com/blog

